

FINANCIAL AGREEMENT

Eastern Idaho Endodontics

PAYMENT IS DUE AT THE TIME OF SERVICE. FOR PATIENTS WITH DENTAL INSURANCE, A CLAIM WILL BE FILED ON THEIR BEHALF PROVIDING WE HAVE THE CORRECT INSURANCE POLICY INFORMATION. FINANCE CHARGES ARE ASSESSED 90 DAYS [AFTER INSURANCE PAYS] ON ANY REMAINING BALANCE.

At Eastern Idaho Endodontics we strive to provide the best customer service to our patients. When you schedule an appointment at our office and have current dental insurance, we contact your dental insurance company prior to your scheduled appointment. We confirm coverage, maximums and co-insurance for endodontic treatment, waiting periods, etc. Our insurance coordinators calculate an out-of-pocket estimate based on what we anticipate your treatment will be, which may go off of what your general dentist recommends. Your estimate will be provided to you via phone or text when we contact you to confirm your appointment. Generally this will be the day prior to your appointment. The estimate given prior to your appointment can change once the doctor has completed a thorough examination and has determined the proper treatment. The estimate is not always accurate and could result in a refund or balance due after your insurance provider has submitted payment. **However, you are personally responsible for all fees for services provided, not your insurance company. All fees not covered by your dental or health care plan will be billed directly to you for payment.** If a balance is due, we accept all major credit cards, cash, check or CareCredit. We try to get as close as possible with your estimate, but if you have a balance after your insurance has submitted payment, we have payment plan options available and will gladly work with you. Please note that if additional dental claims are submitted to your insurance provider by another dental provider between the time we check your benefits and the time our claim(s) is submitted, this could affect the estimate we provided and could deplete some/all of your benefits. If this is the case, any remaining balance after insurance payment is the responsibility of the patient/responsible party. **Patients with dental insurance should realize the insurance programs generally only pay a percentage of the average dental fees for this area. Our practice is exclusively endodontics, our fees may be higher than the average since the cases we see are more than average difficulty and therefore insurance coverage may be slightly less.**

There are additional procedures that the treating doctor may deem to be a necessary part of your treatment plan that your insurance benefits may not cover. These costs will be the responsibility of the patient/responsible party. These procedures are, but are not limited to:

- Nitrous (laughing gas)
- Root canal obstruction
- Bone graft
- Surgical post op medications
- Oral sedation
- CT scan (conebeam)
- GentleWave procedure

****Because the GentleWave procedure does not currently have a specific code for billing your dental plan, your plan WILL NOT pay for it. If your plan does not pay, the fee will be solely your responsibility, regardless if your insurance policy states it is part of the procedure or the Explanation of Benefits categorizes it as a contractual adjustment/writeoff.**

I authorize my insurance company and/or benefits administrator to pay these assigned benefits directly to Eastern Idaho Endodontics. I understand I am financially responsible for any charges, whether paid by my insurance and/or benefits administrator, and that Eastern Idaho Endodontics will submit billings to my insurance company and/or benefits administrator as a courtesy for me. Any unpaid balances may be subject to referral to a collection agency for further debt resolution.

I have read and understand the above statement. I understand my financial responsibility for any and all charges not covered by my insurance benefits.

Patient/Parent/Guardian Signature

Date